



ObserveIT

observe **it**
people audit

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ObserveIT is a software that acts like virtual security camera when it's installed on your servers, desktops or VDIs. It generates detailed user activity audit logs for every user action that takes place on the machine, even when a user is working on an app that does not product its own internal logs. Each log entry is then tied to a corresponding video of that action taking place. You can play back that video to watch the user's actions as if you were looking over his shoulder as he works. You see every the action performed within applications, windows and browsers that was done by remote vendors, developers, sysadmins and business users.

It provides complete coverage of all apps, all users, all protocols, Windows, UNIX, Linux, remote, local and servers and desktops.

Session Recording is truly the ideal solution for monitoring remote and 3rd Party Vendor Monitoring; and for addressing your accountability, best-practice security and compliance (PCI/HIPAA/SOX/ISO) needs. ObserveIT's worldwide customer base spans many industry segments, including Financial Services, Healthcare, Telecommunications, Manufacturing, Retail and Government.

Key Benefits

- **Remote Vendor Monitoring** – track exactly what 3rd parties are doing and looking at when they are on your network.
- **Easier PCI security compliance** – monitor

remote users and third-party vendors to satisfy PCI, HIPAA, ISO 27001 and SOX security requirements

- **Bullet-proof legal evidence** – demonstrate exactly who did what and when, without correlating and analyzing log files
- **Early data breach detection** – custom real-time alerts based on user, application, resource and/or keyword ensure early warning of both human error and malicious actions
- **Fast root cause analysis** – instant discovery of system config changes for swift troubleshooting

Feature Highlights

- **Screen motion capture** plus searchable text-based activity logging for every user action
- **Captures specific details about every user action**, including application name, user name, server, window title, file or resource accessed and underlying system calls
- **Records actions in all system areas and all apps** – including off-the-shelf, legacy, cloud and system apps
- **Simple playback navigation, drill-down and search** to quickly find any event without replaying hours of video, plus “on the air” (watch live session activity in realtime)
- **Records sessions on UNIX, Linux and Windows** servers and desktops accessed via local, Citrix, SSH, Telnet, Terminal Services, Remote Desktop, PC-Anywhere, VMware, VNC, Dameware and more
- **Integrates with any SIEM or NMS**, with single-click screen recording launch from associated log events
- **De-anonymize shared account usage** by identifying the specific individuals who logged in, without requiring password rotation or check-in/check-out overhead
- **Ready-to-use and custom audit reports** can be exported to Excel or XML, or scheduled to run automatically for email delivery
- **Robust system security and reliability** via agent-server encryption, digital signatures and two-way watchdog mechanism
- **Low resource requirements:** ultra-efficient data storage (less than 250GB/year for high-usage, 1000-server environment) and minimal agent footprint (1%-2% CPU, 10 MB RAM during session, 0% CPU when no console active)

